

(Week 2)



East Cambridgeshire
District Council



**NEW
RECYCLING
SERVICE**

How to use your new recycling service

- includes your collection dates

Your collection day is:

FRIDAY

*Except where changed due to Christmas & New Year
Bank Holidays (see back of leaflet).



**Collections will take
place as normal on
ALL other Bank Holidays
during 2014**



Customer Helpline: 01353 665555
Email: customerservices@eastcambs.gov.uk
Website: www.eastcambs.gov.uk

Using your waste and recycling services

- **Collection Point** - at your property boundary closest to the road access and clearly visible. Where your property is accessed by a private track or road, material must be left for collection where this joins the public highway.
- **Collection time** - Waste must be ready for collection by 7am, but please do not put material out earlier than 6pm on the evening before collection.
- Materials will only be collected if they are in the correct bin or sack.
- Properties unable to accommodate wheeled bins will be given clear sacks instead of a blue lidded bin & brown sacks instead of a green lidded bin.

Recyclables (blue lidded wheeled bin)

✓ Yes please:

Paper



- Newspapers
- Magazines
- Junk mail
- Envelopes
- Office paper
- Catalogues & brochures
- Telephone directories

Cans, Foil & aerosols



- Aerosols
- Aluminium foil & cartons
- Food and drinks cans
- Metal lids from jars and bottles

Plastic bottles, pots, tubs & trays



- Plastic bottles (please put lids in the bin separately).
- Hard plastic food containers (pots, tubs and trays).

Food & drink cartons



Glass bottles & jars



Cardboard



Please rinse out all food and drinks cans / containers.

✗ No thank you:

- Plastic bags or film
- Polystyrene
- Textiles
- Food or garden waste
- Anything not on the 'Yes Please' list



Garden and food waste (green lidded wheeled bin)

✓ Yes please:

Garden Waste

- Grass cuttings
- Leaves
- Hedge cuttings
- Prunings
- Dead plants/weeds
- Small branches (less than 7cm/ 3 inches diameter)



Natural bedding from vegetarian pets

- Straw
- Hay
- Shredded paper
- Sawdust



Food Waste *



- Fruit and vegetables
- Egg shells
- Tea bags
- Meal leftovers
- Meat and bones (cooked or uncooked)

***Please wrap wet food waste in newspaper or paper bags, not plastic or cornstarch bags even if degradable.**

- ✗ No thank you:**
- Animal waste
 - Cat litter
 - Plastic bags
 - Poisonous weeds
 - Flower pots/trays
 - e.g. Japanese Knotweed & Ragwort
 - Stones/rubble
 - Soil and turf
 - Anything not on the 'Yes Please' list



Refuse (black sacks)

This service is for small items of household waste that cannot be recycled through existing services.

We will deliver 52 sacks once a year to all households. Additional black sacks will still be collected, but no further sacks will be provided before the next distribution date.

Please tie sacks securely to reduce the risk of spillage and wrap sharp items. Do not include hazardous materials such as chemicals or paint. Please take these to Witchford or Milton Recycling Centres (0345 045 5207).



Black sacks containing garden waste will not be collected.

Collection dates

- Your collection day is **FRIDAY** except where changed over the Christmas & New Year period. Changed days are bordered in red e.g. **23**
- New service collections start the week after bins are delivered.
- Refuse (black sacks)** is collected weekly.
- Recyclables (blue lid)** are collected fortnightly on the dates in **BLUE** boxes e.g. **23**
- Garden and food waste (green lid)** is collected fortnightly on the dates in **GREEN** boxes e.g. **23**
- Collection dates will not change for bank holidays other than Christmas or New Year.

Your 2013/2014 collection dates are:

| September 2013 | | | | | October 2013 | | | | November 2013 | | | | | December 2013 | | | | | |
|----------------|----|----|----|----|---------------|----|----|----|---------------|---|----|----|-------------|---------------|---|----|----|----|----|
| 20 | 27 | | | | 4 | 11 | 18 | 25 | | 1 | 8 | 15 | 22 | 29 | 6 | 13 | 20 | 30 | |
| January 2014 | | | | | February 2014 | | | | March 2014 | | | | April 2014 | | | | | | |
| 6 | 11 | 17 | 24 | 31 | 7 | 14 | 21 | 28 | | 7 | 14 | 21 | 28 | | 4 | 11 | 18 | 25 | |
| May 2014 | | | | | June 2014 | | | | July 2014 | | | | August 2014 | | | | | | |
| 2 | 9 | 16 | 23 | 30 | 6 | 13 | 20 | 27 | | 4 | 11 | 18 | 25 | | 1 | 8 | 15 | 22 | 29 |
| September 2014 | | | | | October 2014 | | | | November 2014 | | | | | | | | | | |
| 5 | 12 | 19 | 26 | | 3 | 10 | 17 | 24 | 31 | 7 | 14 | 21 | 28 | | | | | | |

What if my waste hasn't been collected?

Before reporting that your waste has not been collected, please check:

- That waste from neighbouring properties has been collected, as it is possible collections may be running late.
- That a sticker / card has not been left on your waste explaining why it has not been collected. If this is the case, please follow the instructions and put waste out for the next scheduled collection.
- Please check that you have only included the correct materials.
- Reporting collections problems** - We regret that service problems will only be resolved if reported by the end of the working day after a collection is due. This is to prevent repeated return trips to the same area.